

User survey - washing machines

Instructions. Some shit Fill in your answers in Swedish, English or any mixture of these. All questions are *mandatory*.

Personal information.

1. Enter your gender.

Male

Female

2. I am _____ years old.

3. I am studying _____ at Linköping University.

4. Is this your first year of studying?

Yes

No

5. Elaborate on your previous experiences of washing clothes.

6. How often do you normally wash your clothes using washing machines?

More than once a week

Around once a week

2-3 times per month

Once a month

Less than once a month

7. I consider myself knowing how to properly use a washing machine. (1 = Disagree, 4 = Agree)

1

2

3

4

User interface.

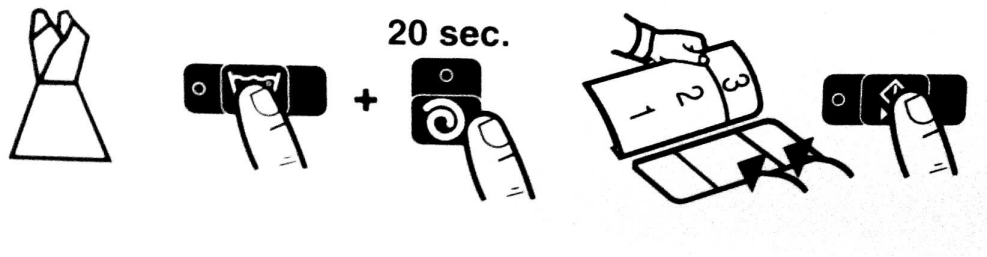
8. Describe the difference between the following two symbols.



9. What will happen if you enable the option below?



10. The following figure is trying to explain a washing scenario. Describe its meaning.



11. In which languages does instructions exist regarding the meaning of the various symbols on the washing machines (if such exists)?

- Swedish English Other
 They don't exist! Uncertain

12. Have you ever encountered some unexpected behaviour by the machines, for example an error code on the display?

- Never Occasionally Often
 Very often Always

13. If you answered the previous question with anything other than "Never", please explain which kind of behaviour you encountered.

14. Finally, do you have any suggestions on how to improve the washing machines in Ryd?
